



The Sock Specialists Since 1882

Softop®

the original non-elastic socks

CUSTOMER NAME	ORDER NUMBER
ORDER DATE	POSTCODE

ALL RETURNS AND EXCHANGES NEED TO BE RETURNED IN THEIR ORIGINAL PACKAGING, UNWORN AND WITH ORIGINAL TAGS

RETURNS AND EXCHANGES

Only for purchases made on HJ.co.uk and Softopsocks.co.uk - If you are not entirely satisfied with your purchase then please complete this form and follow the below steps within 28 days of receiving your delivery.

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND <small>(please tick)</small>	REASON CODE	EXCHANGE <small>(please tick)</small>	NEW SIZE	NEW COLOUR	REASON FOR RETURN
									1. Faulty - please specify <input type="text"/> 2. Incorrect item received 3. Wrong size ordered 4. Parcel damaged on arrival 5. Looks different to image on site 6. Other - Please specify <input type="text"/>

HOW TO RETURN TO US:

- 1 Fill out the details above and tick whether you would like an exchange or refund. Note we are only able to exchange items that are the same value as your original order, i.e. different colour/size. Exchanges are dependent on stock availability
- 2 Please select a reason code for your return. If you have received an incorrect item, please tick exchange if you still require the original item
- 3 Enclose this form with your return, and send it back to us at the address on the label on the right.
- 4 Your return will be processed and the appropriate action taken within 10 working days of HJ Socks receiving your return

PLEASE NOTE:

All goods returned must be in a new unused condition together with all tags and label intact and in a suitable condition to be resold. Please note for hygiene reasons socks are not refundable IF WORN under any circumstances unless a fault is found. NB. If items are found to be faulty after they have been worn, please ensure they are washed before returning.

HJ HALL SOCKS
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